



Teladoc[™]
HEALTH

made available through
♥ aetna[™]

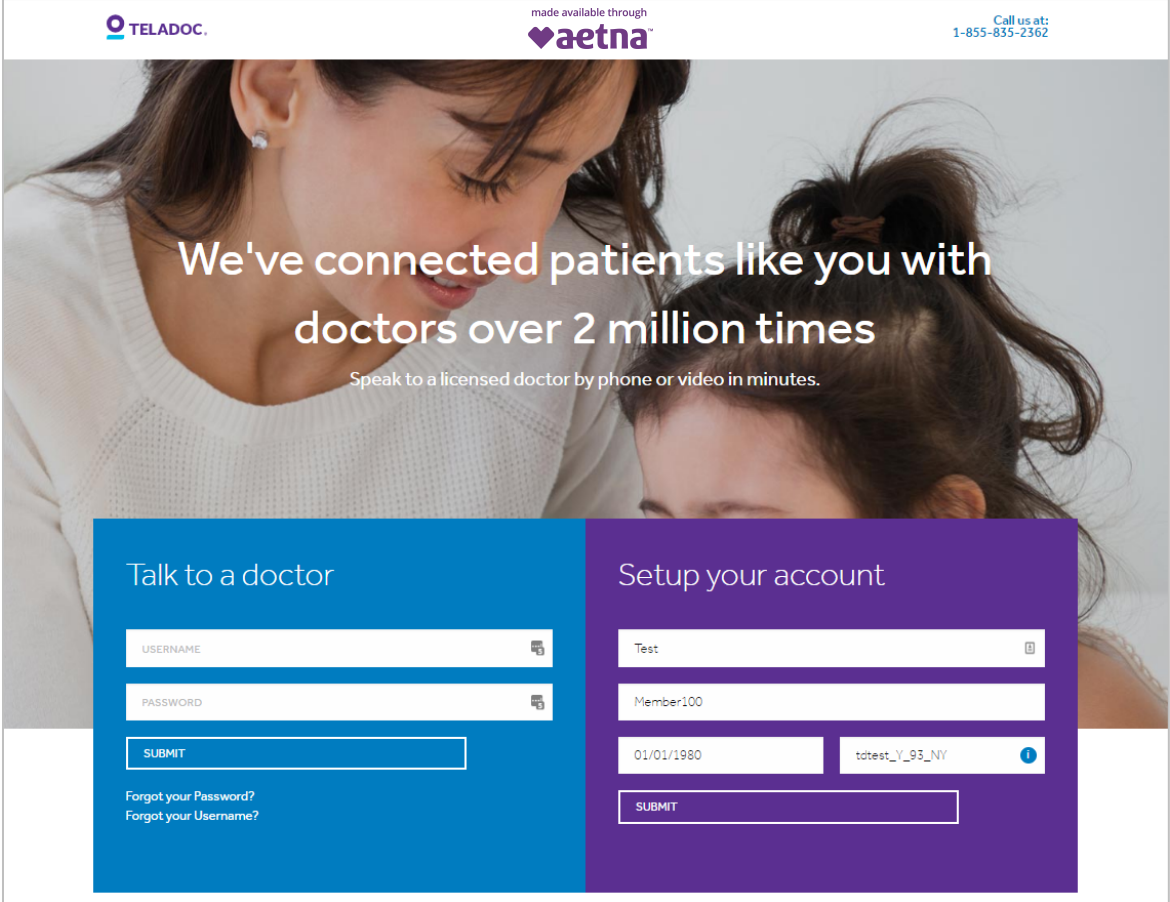


Teladoc Member Registration

Teladoc.com/Aetna

Setup your account

Under 'Setup your account', enter your first and last names, date of birth and Aetna Member ID, then click 'Submit'



The screenshot displays the Teladoc Health website interface. At the top, the Teladoc logo is on the left, and 'made available through aetna' is in the center, with the Aetna logo. On the right, it says 'Call us at: 1-855-835-2362'. The main content area features a background image of a woman and a child. Overlaid on this is a white text box that reads: 'We've connected patients like you with doctors over 2 million times' and 'Speak to a licensed doctor by phone or video in minutes.' Below this, there are two side-by-side forms. The left form, titled 'Talk to a doctor', has fields for 'USERNAME' and 'PASSWORD', a 'SUBMIT' button, and links for 'Forgot your Password?' and 'Forgot your Username?'. The right form, titled 'Setup your account', has fields for 'First Name' (containing 'Test'), 'Last Name' (containing 'Member100'), 'Date of Birth' (containing '01/01/1980'), and 'Member ID' (containing 'tatest_Y_93_NY'), along with a 'SUBMIT' button.

Create your username

Your account information is automatically pulled into the application based on Aetna eligibility

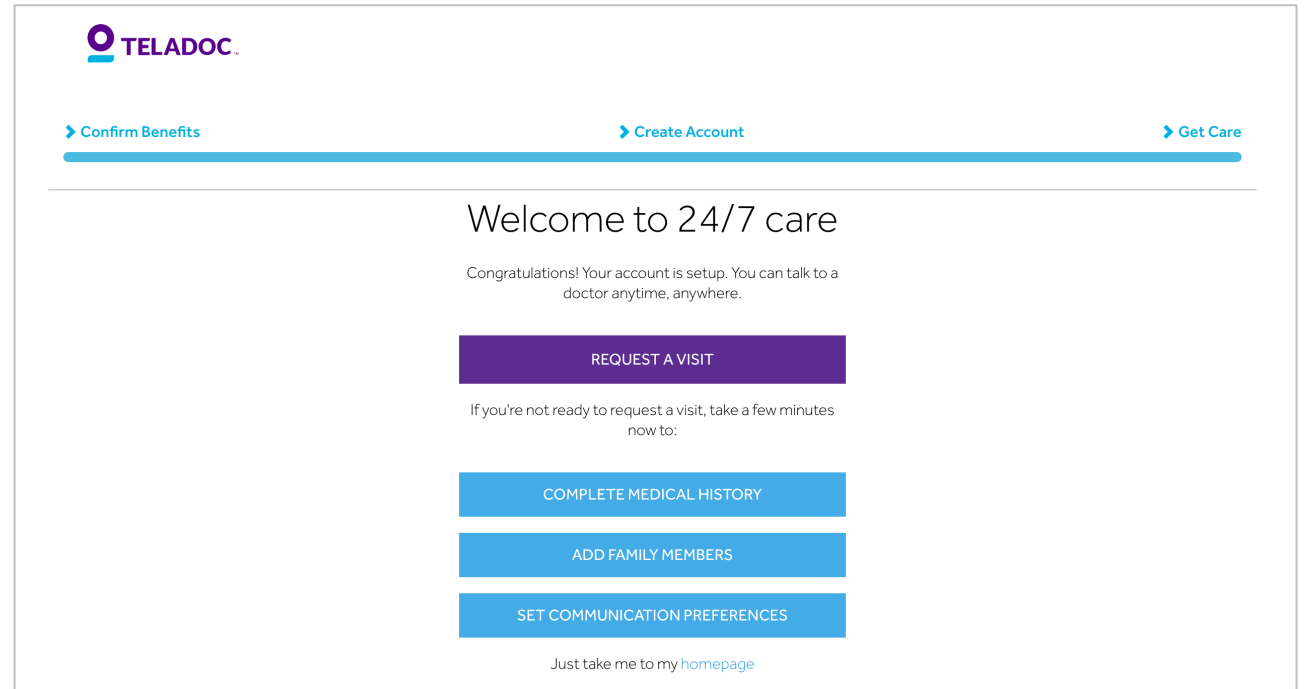
Complete the remaining fields, and click 'Complete Registration' to create your Teladoc member account

The screenshot shows the Teladoc registration process. At the top, the Teladoc logo is on the left, and a 'CANCEL REGISTRATION X' button is on the right. A progress bar below the logo shows three steps: '1. Check Eligibility', '2. Enter Account Information' (which is highlighted), and '3. Next Steps'. The main heading is 'Finish creating your account', with a sub-message: 'Your benefits are confirmed - we just need a little more information to create your account.' The form is divided into two main sections: 'Enter Your Home Address' and 'Create Your Username & Password'. The 'Enter Your Home Address' section includes fields for 'STREET ADDRESS' (123 Fake Street), 'STREET ADDRESS 2' (Apt 301), 'CITY' (Faketown), 'STATE' (New York), and 'ZIP CODE' (54321). There is also a checkbox for 'Hearing Impaired (Relay Required)'. The 'Create Your Username & Password' section includes fields for 'USERNAME', 'PASSWORD', and 'CONFIRM PASSWORD'. Below these are three security questions, each with a dropdown menu set to 'Select One' and a corresponding 'SECURITY ANSWER' field. At the bottom of the form, there is a blue button labeled 'COMPLETE REGISTRATION' and a small disclaimer: 'By clicking "Complete Registration" below, I certify that I have read and understand the [Web and Mobile Privacy Policy](#) and agree to be legally bound by the [Web and Mobile Terms and Conditions](#)'.

Login and add family members

Your account has been successfully created!

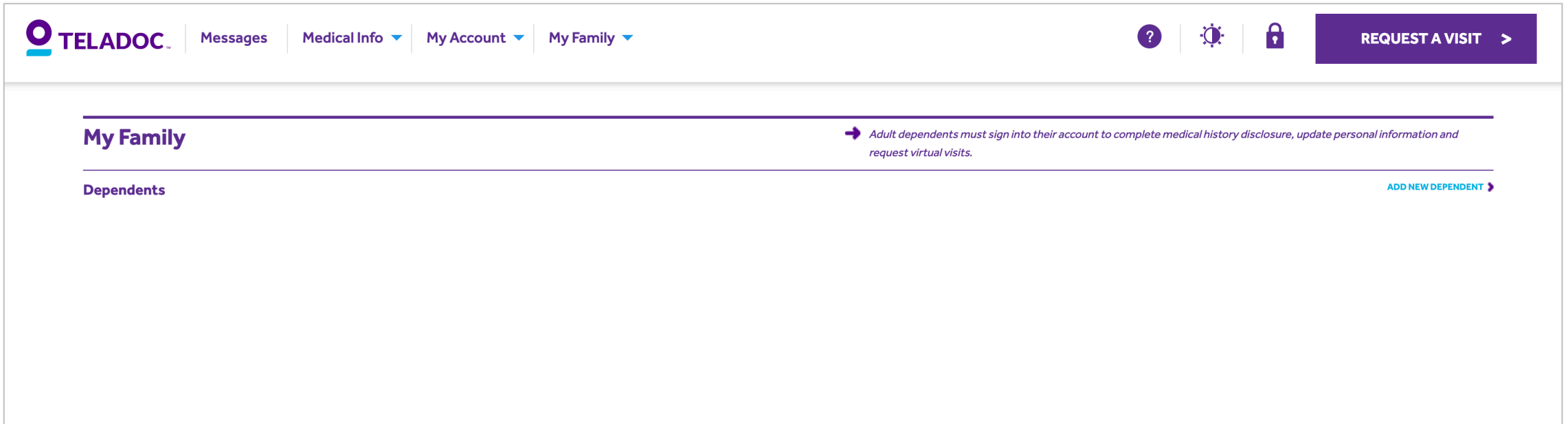
To add a dependent, click 'Add Family Members'



The screenshot displays the Teladoc Health user interface. At the top left is the Teladoc logo. A navigation bar contains three links: 'Confirm Benefits', 'Create Account', and 'Get Care'. The main content area features a purple header 'Welcome to 24/7 care' followed by a congratulatory message: 'Congratulations! Your account is setup. You can talk to a doctor anytime, anywhere.' Below this are three primary action buttons: 'REQUEST A VISIT' (purple), 'COMPLETE MEDICAL HISTORY' (blue), and 'ADD FAMILY MEMBERS' (blue). A fourth button, 'SET COMMUNICATION PREFERENCES' (blue), is positioned below the others. At the bottom, there is a link: 'Just take me to my homepage'.

Add a new dependent

Select 'Add New Dependent' on the right-hand side of the screen.



The screenshot shows the Teladoc Health user interface. At the top left is the TELADOC logo. To its right are navigation links: Messages, Medical Info (with a dropdown arrow), My Account (with a dropdown arrow), and My Family (with a dropdown arrow). On the far right of the top bar are icons for help (question mark), settings (gear), and account security (lock), followed by a purple button labeled 'REQUEST A VISIT' with a right-pointing arrow.

Below the navigation bar, the 'My Family' section is displayed. It features a horizontal line at the top, followed by the heading 'My Family' on the left and a right-pointing arrow icon followed by the text 'Adult dependents must sign into their account to complete medical history disclosure, update personal information and request virtual visits.' on the right. Below this is another horizontal line, followed by the heading 'Dependents' on the left and a blue link labeled 'ADD NEW DEPENDENT' with a right-pointing arrow on the right.

Save your dependent's information

Enter your dependent's information (name, date of birth, contact details, etc.)

Click "Add New Dependent" to save

Repeat this quick process for all your dependents; please note: any dependent age of 18 or over will need to set up their own Teladoc account and create a unique username and password)

Your Teladoc account is now ready to use when you need care!

The screenshot shows the 'Add Dependent' form in the Teladoc user interface. At the top, there is a navigation bar with the Teladoc logo, links for 'Messages', 'Medical Info', 'My Account', and 'My Family', and a 'REQUEST A VISIT' button. Below the navigation bar, the form is titled 'Add Dependent' and includes a note: '*All fields are required unless otherwise noted.' The form is organized into a 'Basic Information' section with the following fields: 'Relationship' (dropdown), 'Prefix (Optional)' (dropdown), 'First Name' (text input), 'Middle Name (Optional)' (text input), 'Last Name' (text input), 'Suffix (Optional)' (dropdown), 'Date of Birth' (text input), 'Gender' (dropdown with 'Select' as the current value), and 'Language' (dropdown with 'Select' as the current value).