

## OAMC (Open Access Managed Choice)

### Find the Right Aetna Doctor or Facility

You can locate a doctor or facility through Aetna’s **Find a Doctor Online Directory**. Find a Doctor is updated six times a week. Please keep in mind that the availability of any particular provider cannot be guaranteed.

1. Log on to: <http://www.aetna.com>
2. Continue as a guest and enter required fields.

3. Select “Aetna Open Access Plans”

4. Then select “Managed Choice POS (Open Access)”

If you are an Aetna member, you may find your plan name on your member ID Card or in your Enrollment Documents

Why is choosing a plan so important?

- Pay less if you use a provider that accepts the plan
- Find the highest level of coverage from a provider under the plan
- Confirm doctors are accepting the plan

Managed Choice POS (Open Access)

5. Click “Medical Doctors & Specialists”

The screenshot shows a grid of ten categories under the heading "Find what you need by category". The categories are: Medical Doctors & Specialists, Hospitals & Facilities, Behavioral Health, Urgent Care, Alternative Medicine, Dental Care, Vision, Labs & Testing, Pharmacy, and Durable Medical Equipment (DME). Each category has a list of services or providers associated with it. A grey arrow points to the "Medical Doctors & Specialists" category.

6. Click “All Primary Care Physicians” and the provider listing will appear.

The screenshot shows the "What are you looking for?" page. It features a search bar and a list of results. The first result is "Doctors (Primary Care)" with a sub-link "All Primary Care Physicians". A grey arrow points to this link. Below the link is a description: "A doctor who provides both the first contact for a person with an undiagnosed health concern as well as continuing care of varied medical conditions." Other results include "Adolescent Medicine Physician", "Family Practice Physician", and "General Practice Physician", each with a brief description.

7. Your provider listing will include specific providers currently accepting your Aetna Health Plan. You must call and check with the provider before scheduling your appointment or receiving services to confirm if he/she is still participating in Aetna’s network.

**\*\*Important: use the 6-digit Primary Care ID on the employee application.**

8. To print your provider directory, click “Print a Provider Directory”

The screenshot shows the provider directory interface. At the top, there is a navigation bar with "In Network" and "List View" (selected) / "Map View" buttons. To the right are "Filter & Sort", "Print a Provider Directory" (with a printer icon), and "Print" (with a printer icon). Below the navigation bar is a horizontal menu with letters A through Z and an asterisk. At the bottom, there is a header for the provider listing with columns: "Provider/Facility Information", "Distance", "Plan Information", and "Ratings". A grey arrow points to the "Print a Provider Directory" button.